

Chapter 2: Strategy Analysis

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The Importance of Strategy Analysis

- Strategy drives the actions of an organization.
- Studying a firm's strategy provides:
 - An understanding of what drives risks, profitability, and competitive advantages
 - A basis for future performance to be forecasted
 - An idea of how to measure the success of a firm's actions

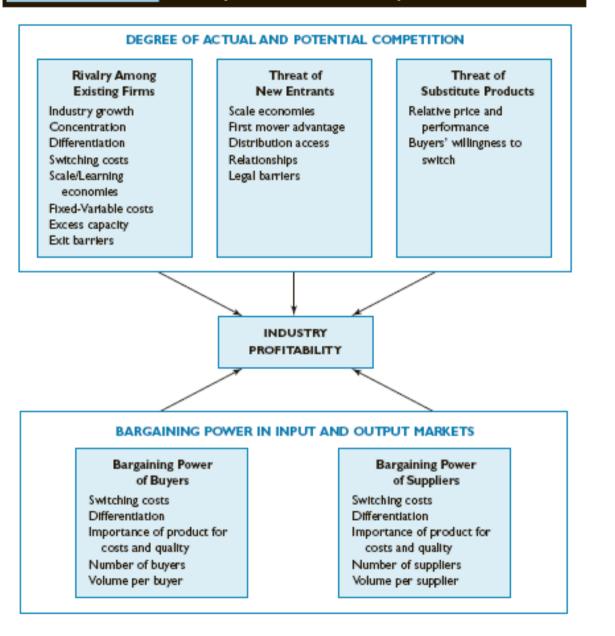
Key Concepts in Chapter 2

- The importance of industry-level analysis
- Porter's five forces framework for industry analysis
- Competitive strategy analysis of the firm
- Corporate strategy analysis for multi-business organizations

The Importance of Industry-Level Analysis

- A firms strategy is heavily influenced by the industry it belongs to.
- Understanding the environment and competitive forces within an industry helps with evaluating the quality of a particular firm's strategy.
- Porter created a useful framework to evaluate the competitive forces at work in an industry, as Seen in figure 2-1.

Industry Structure and Profitability



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Industry

Structure and

Profitability

Competitive Force 1: Rivalry Among Existing Firms

- Higher degrees of competition among firms:
 - Push prices towards the marginal cost of production.
 - Make non-price dimensions of products or services more important.
- Determinants of the intensity of competition among firms:
 - Industry growth rate.
 - Concentration and balance of competitors.

Rivalry Among Existing Firms, continued

- Determinants of the intensity of competition among firms:
 - Degree of differentiation in products and services and switching costs.
 - Scale/Learning economies and ratio of fixed to variable costs.
 - Excess capacity and exit barriers.

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Competitive Force 2: Threat of New Entrants

- The ease which a new firm can enter an industry will affect the profitability of other firms within the industry.
- Factors affecting the barriers to entry are:
 - Economies of scale
 - First mover advantage
 - Relationships with suppliers and customers
 - Legal barriers

Competitive Force 3: Threat of Substitute Products

- The degree to which substitute products or services exist affects the industry's bargaining power with suppliers and customers, and ultimately profitability.
- The degree to which substitutes exist depends upon the relative price and performance of competing products or services, and the willingness of customers to accept substitutes.

Competitive Force 4: Bargaining Power of Buyers

- Buyer bargaining power can exert downward pressure on prices.
- Factors that can affect this bargaining power are:
 - Buyer price sensitivity to product or service
 - Relative bargaining power of buyers

Competitive Force 5: Bargaining Power of Suppliers

- A mirror image of the bargaining power of buyers.
 - Suppliers have bargaining power when there are few substitutes and/or few suppliers relative to the number of customers demanding a product or service.

Applying Industry Analysis to the Personal Computer Industry

• Despite the sales volume and ubiquity of the product, profitability in the industry was low.

Competitive forces

- Bargaining power of suppliers and buyers

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Competitive Strategy Analysis

- Individual firms must choose appropriate strategies to succeed within their industry segment
- Two basic competitive strategies are:
 - Cost leadership
 - Product / service differentiation
- Figure 2-2 conveniently summarizes aspects of cost leadership and differentiation

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FIGURE 2-2 Strategies for Creating Competitive Advantage

Strategies for Creating Competitive Advantage Cost Leadership Supply same product or service at a lower cost. Economies of scale and scope Efficient production Simpler product designs Lower input costs Low-cost distribution Little research and development or brand advertising Tight cost control system Differentiation Supply a unique product or service at a cost lower than the price premium customers will pay. Superior product quality Superior product quality Superior product variety Superior customer service More flexible delivery Investment in brand image Investment in brand image Investment in research and development Control system focus on creativity and innovation

Competitive Advantage

- Match between firm's core competencies and key success factors to execute strategy
- Match between firm's value chain and activities required to execute strategy
- Sustainability of competitive advantage

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Achieving and Sustaining Competitive Advantage

- Choice of strategy is an important first step for a firm. The likelihood of achieving and sustaining competitive advantage must be evaluated.
- Factors to evaluate include:
 - Resources and capabilities to implement strategies.
 - Whether the firm's activities, infrastructure, and other operating elements consistent with its competitive strategy.

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Applying Competitive Strategy Analysis to the TJX Companies

- How was TJX's growth in income and market share achieved and sustained?
 - Low-cost competitive strategy
 - Distribution channel
 - Mass customization
 - Outsourcing service
 - Cash management
 - Investment in R&D

Corporate Strategy Analysis

- Companies with multiple business segments require an analysis how the separate segments are managed within the corporate governance structure.
- Factors to analyze include:
 - Transaction costs
 - Specific benefits to operating under one corporate umbrella
- The case of Tata Group.

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Concluding Comments

- The industry analysis approach has notable strengths and some limitations.
- Porters five forces framework is valuable in evaluating the strategy and actions of firms within an industry.